



HINOWATCH

C O V E R A G E



HINOWATCH is free of charge. With HINOWATCH, you can drive confidently, knowing that we're there to help if anything goes wrong, 24 hours a day, every day of the year. For the first three years of ownership of a new HINO truck, regardless of mileage, HINOWATCH helps with roadside assistance from anywhere in Canada.

1-866-365 HINO (4466)

All calls to HINOWATCH are free, and you can rest assured that one of our specially trained representatives will arrange to get you back on the road as quickly as possible. So, if you ever have a problem, call the HINOWATCH toll-free number: 1-866-365-HINO (4466), and provide your vehicle identification number (VIN), current truck location, and a description of the problem, and you will get help immediately.

LOCKOUT SERVICE: If you are locked out of your truck, HINOWATCH will coordinate help to get you into your truck so you can get back on the road quickly.

OUT OF FUEL/DIESEL EXHAUST FLUID (DEF): A HINOWATCH vendor will arrive with fuel or DEF* to get you on your way.

BATTERY JUMPSTART: HINOWATCH also helps with battery jumpstart. If your batteries are dead, HINOWATCH will coordinate help with a jumpstart to ensure you get back on the road quickly.

When driving, perhaps you are looking for the nearest dealer or have a basic question regarding your truck; feel free to call the toll free number anytime.

ADDITIONAL SERVICES HINOWATCH CAN PROVIDE ARE:

TOWING: HINOWATCH will help owners arrange a tow truck if needed. If towing is required to an authorized dealer due to a failure that is covered by HINO warranty, you will be reimbursed for the towing expense at the completion of the repairs*.

**Towing is covered under warranty up to 24 months for HINO component failure and 36 months for Cummins® component failure.*

TIRE SERVICE: If requested by the customer, a customer representative will assist in arranging roadside service or tire service free of charge. Expenses occurred by the roadside assistance service is not covered by HINOWATCH.

It is the customer's responsibility to coordinate a method of payment with the tow provider at the time the services are rendered. The truck must be towed to the closest authorized HINO dealer and if the necessary repairs are covered under HINO or Cummins® warranty, the HINO dealer will reimburse the customer for the tow expense upon completion of the repairs. If the necessary repairs are not covered under HINO or Cummins® warranty, the tow expense will not be reimbursed.

THE HINO OWNER ADVANTAGE.

Legal Disclaimer

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