



# HINO EDGE

YOUR CONNECTED ADVANTAGE





# HINO EDGE










## WELCOME TO THE EVOLUTION OF CONNECTIVITY.

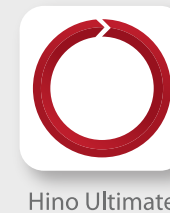
Building upon success, Hino Edge is a deeper, more useful and more powerful tool to connect you with your fleet effortlessly. Edge is a body of services within the Ultimate Ownership Experience that only Hino can offer to you. It's a suite of services that helps us maximize your uptime, decrease maintenance costs and increases your ROI.

Hino has partnered with multiple telematics providers where we can connect you with your desired solution to meet your business needs. One advantage is that the hardware you need is already inside your Hino truck. Do you currently use your own system? Great, we have the capability to integrate what you're already using into your new truck seamlessly, by providing you with access to our Case Management platform. With Hino Edge, its all about maximizing value and making things easier for you.

SCAN ME TO PUT THE POWER OF EDGE AT YOUR FINGERTIPS!



-  Learn About Hino Trucks
-  Dealer Locator
-  Case Management
-  My Fleet
-  Ultimate Dashboard
-  Telematics Service Provider (TSP) Network
-  Ultimate Support and HinoWatch Phone #'s
-  Remote Updates
-  Key Fob Features\*  
\*Available on select models



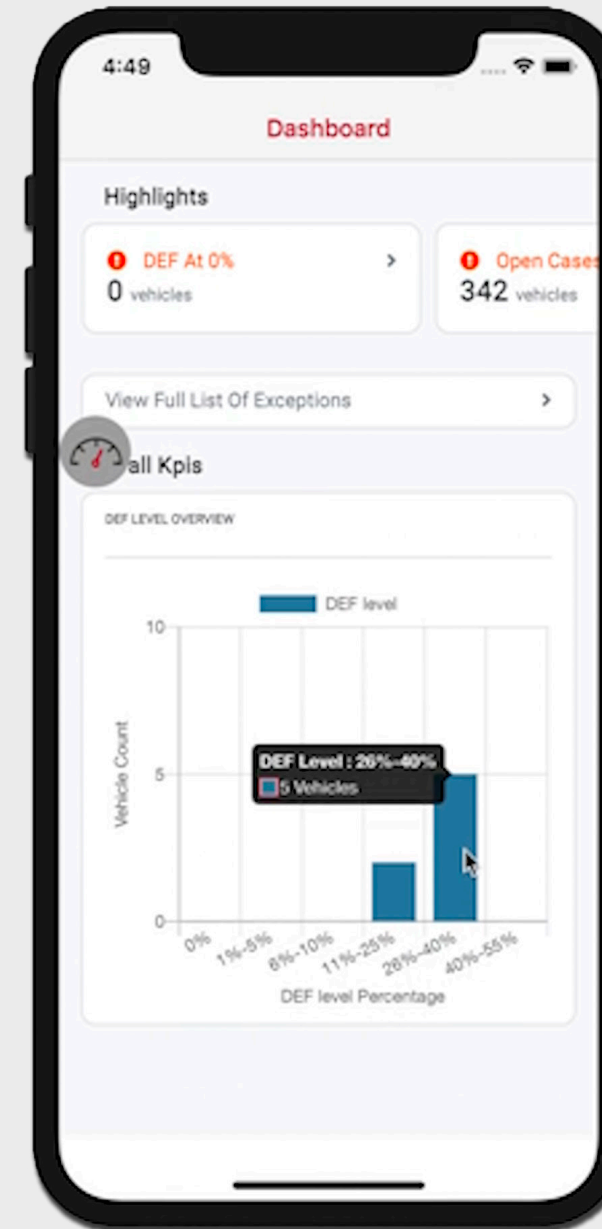
Available on Desktop at: [www.hinoultime.com](http://www.hinoultime.com)  
Or Download the App at: [hino.com/mobile](http://hino.com/mobile)



## 5 YEARS OF EDGE

Gain a competitive edge with 5 years of complimentary access for the Ultimate customer portal and mobile app that delivers vehicle location tracking, a live fleet performance dashboard, vehicle health monitoring including real time fault notifications, streamlined service experience with case communication, and the flexibility to add-on a 3rd party advanced telematics service from one of Hino Trucks preferred partners and eliminate the need to purchase additional hardware.\*

\*Exceptions may apply. Subject to customer requirements.



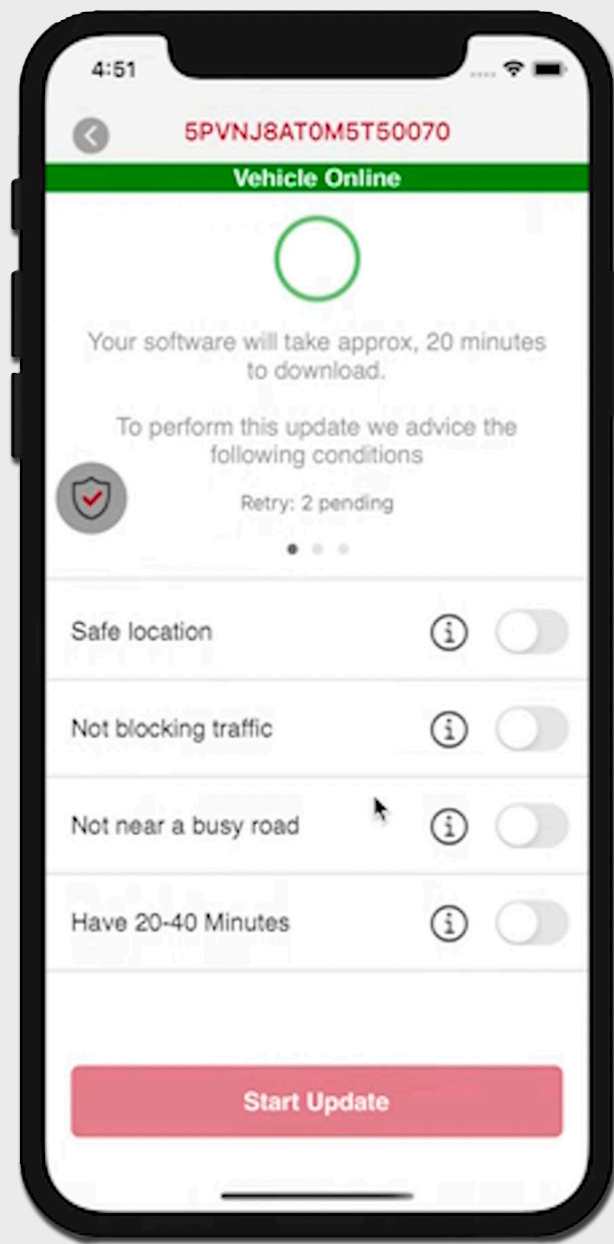
## DASHBOARD & DEPOT MANAGEMENT

Never guess where your truck is again. With Track & Trace, you can know where your truck is at all times. You're never too far from help. Find the location and contact information of your closest dealer no matter where you are.

We're setting the benchmark with Benchmark Reporting. With Edge you can see how your fleet compares to other Hino fleets in fuel economy, utilization and even things as specific as DEF level dashboards.

Knowledge is power. You can also use the Poll Vehicle feature to update location and operation parameters such as battery voltage.

Take Control. With Depot Management, you'll have access to your vehicles and can grant (or remove) access to users in your organization so you have the right people controlling the right trucks.



## REMOTE FEATURES



Reduce downtime and increase uptime. With Remote Updates, any eligible Hino can be updated remotely at your convenience for necessary software programming. This saves you from having to take your truck in for updates increasing ROI and keeping your trucks where they belong – on the road.

Unlock from anywhere. With Remote Door Unlock you have another potential money and time saver – by getting into your truck when it matters most.\*

\*Eligible Trucks Only

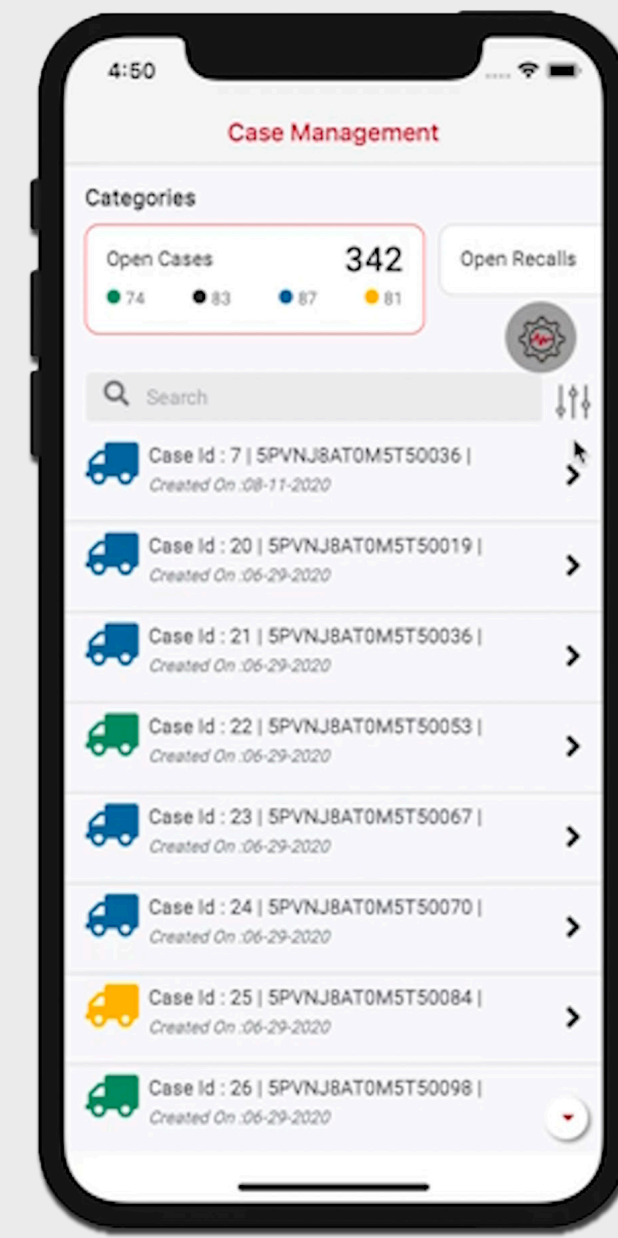
## CASE MANAGEMENT

Get Real. Receive Real Time Fault Notifications that don't just alert you, but let you know the severity of the alert and detailed descriptions of what's going on. Communication is key. You'll have access to the Ultimate Support Center at the Hino headquarters in Novi, MI as well as your dealers so you're in the know, and have complete transparency.

Stay in the Know. With Service status updates, you will receive real-time communication throughout the entire repair process: Checked in, in service, awaiting approval... all the way to "Ready For Pickup." We can even send estimates right to your inbox for single-click approvals.

Total Access. With Edge, you'll have access to everything you need to run your business more efficiently and more profitably. Maintenance reminders, recall notifications, ability to see open cases... you can even request service from your authorized dealer right from anywhere. Best part: your dealer's service center will have your data so they're prepared when your truck arrives.

Get Flexible. Communicate how you like: phone, text or email. Respond to a text message and it's automatically logged into your case history.



# PLAYS WELL WITH OTHERS

## TELEMATICS

Let our people talk to your people. In addition to your Ultimate Dashboard, Hino has partnered with the top Telematics Service Providers [TSP] to make sure we integrate into your business systems easily and flawlessly.

With a simple toggle in your preference settings your data will be sent directly to the TSP\* of your choice - saving you the cost of additional telematics equipment.

Can we be direct? Want your truck to send its data directly into your system automatically? We can do that!

\* This feature requires a Hino partner TSP. Hino is working to add new partners who could join at any time. To get the most up-to-date TSP list, please visit: [Hino.com](http://Hino.com)

alata

CyntrX  
from Radius Telematics

GEOTAB  
management by measurement

mIX | TELEMATICS  
MOBILE INFORMATION EXCHANGE

 samsara

**"I RUN A SMALL COMPANY WHERE I TYPICALLY RUN 3 TRUCKS 10 HOURS A DAY. ONE OF MY TRUCKS WAS RECENTLY STOLEN. AFTER I CALLED HINO FOR HELP, I WAS EMAILED MY TRUCK'S LOCATION WITHIN MINUTES. I WAS ABLE TO CALL THE POLICE AND MY TRUCK WAS RECOVERED. IF IT WERE NOT FOR THEIR HELP, I WOULD HAVE LOST MY TRUCK AND MY BUSINESS. I REALLY HOPE THEY UNDERSTAND HOW THANKFUL I AM."**

**-SAM HANA, KLEAN TIRES RECYCLING, INC.**



## **THIS ISN'T JUST ABOUT A TRUCK.**

When you buy a truck from Hino, the moment we hand you the keys and you drive off the lot it isn't the end... It's just the beginning. Our commitment to you is about maximizing value and making things easier for you.

Are we proud of the truck we built for you? Of course! Our main focus though, and what we feel is crucial to your business's success, is being with you and your truck for every mile you drive. We call this the Ultimate Ownership Experience and it's what we believe to be the most important part of being in the Hino family.

**EDGE**



**HINO.COM**